

इन्वर्टिस विश्वविद्यालय

INVERTIS
UNIVERSITY BAREILLY

बरेली, उत्तर प्रदेश, भारत

दीपा प्रियांशु

को एतद्वारा

मैनेजमेंट विषय में विद्या वाचस्पति

की उपाधि प्रदान करता है।

विद्या-परिषद् की अनुशंसा पर यह उपाधि,

अवाप्ति हेतु विनियमों में विहित अपेक्षाओं को पूर्ण कर लेने पर

तथा दिसंबर 2022 में अपने शोध-प्रबंध

“मेजरिंग द इम्पैक्ट ऑफ ISO:9000 सर्टिफिकेशन ऑन फर्म परॉमैन्स रू द स्टडी ऑफ दिल्ली NCR”

के सफल पक्षपोषण के उपरांत

आज 02 जनवरी, 2023 को दी गई है।

INVERTIS UNIVERSITY

BAREILLY UTTAR PRADESH, INDIA

*Upon the recommendation of the Academic Council,
the University hereby confers the degree of*

Doctor of Philosophy in Management

Upon

Deepa Priyanshu

*who has fulfilled the requirements for the degree as prescribed under the regulations
and successfully defended in December 2022, the thesis entitled:*

**“MEASURING THE IMPACT OF ISO:9000 CERTIFICATION ON FIRM'S PERFORMANCE
: THE STUDY OF DELHI NCR”**

Given this day, on January 02, 2023.

Registrar
Invertis University
Bareilly



Santosh
कुलसचिव
REGISTRAR

[Signature]
कुलपति
VICE-CHANCELLOR

[Signature]
कुलसचिव

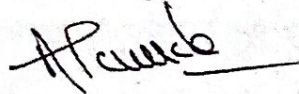
CERTIFICATE OF SUPERVISOR

This is to certify that the thesis entitled "MEASURING THE IMPACT OF ISO:9000 CERTIFICATION ON FIRM PERFORMANCE: A STUDY OF DELHI NCR" being submitted by Deepa Priyanshu for the award of Doctor of Philosophy in Management is a record of authentic work carried out by her under my supervision and guidance. The matter embodied in the thesis is the original work of the candidate and has not been submitted for the award of any other degree or diploma anywhere else.

The candidate worked under my supervision and guidance for the period required under University Ordinance 14. The thesis fulfils all the requirements stipulated by the university.

The thesis endeavours to make an original contribution to knowledge in the field of Commerce and Business Management Discipline.

Signature of the Supervisor



**Dr. Arvind Kumar Shukla,
Associate Professor,
Department of Management,
Invertis University, Bareilly**

Date: ...17.12.2022

INVERTIS UNIVERSITY, BAREILLY
Final PhD Viva-Voce Examination
Recommendation of Committee

Name of the Candidate: Ms. DEEPA PRIYANSHU
Subject: MANAGEMENT

Student ID: PHDM2017008
Enrolment No: 172171

Date of URDC: 14.08.2018

Date of Pre Submission: 27.07.2022

Date of Final Viva Voce Examination: 17.12.2022

Supervisor: Dr. Arvind Kumar Shukla

Topic: "Measuring the impact of ISO:9000 certifications on firm performances: A case study of Delhi"

Report of the Oral Board

Defended successfully.

✓
The Candidate has PASSED / ~~TO RE-APPEAR~~ / FAILED

URDC Committee:

1. Prof. YDS Arya (Chairman)
2. Prof. A. K. Sharma (External Expert)
3. Prof. Manish Gupta (Dean Management)
3. Prof. Arvind Shukla (Secretary & Supervisor)
4. Mr. Santosh Kumar (Ex-officio Member)
5. Prof. Pankaj Rai (Joint Secretary)
6. Dr. Subho Chattopadhyaya (Head, Management)
7. Dr. Mobin Anwar (Internal Expert)

YDS Arya
A. K. Sharma
Manish Gupta
Arvind Shukla
Santosh Kumar
Pankaj Rai
Subho Chattopadhyaya
Mobin Anwar

YDS Arya
Approved by Vice Chancellor
Invertis University, Bareilly
17.12.22

SK
Registrar
Invertis University
Bareilly