

IU/CP/CR/2022-23/011

July 25, 2022

# NOTICE

*Students may at any time contact to following in case having any grievance in the campus*

## HELP LINES

### 1. Dean Student Welfare

Prof. P P Singh  
(Mobile-9690015557)

### 2. Additional Dean Student Welfare

Ms Shalini Anand  
Mobile- (9568510211)

### 3. Chief Proctor

*Prof. Jitendra N. Shrivastava*  
(Mobile-9690077788)

### 4. Respective Heads of the Department

  
(Dr. Jitendra N. Shrivastava)

Chief Proctor  
Invertis University  
Bareilly-243123, U.P

Chief Proctor

### CC to:

1. The Chancellor's secretariat for kind information of the Hon'ble Chancellor
2. Others through ERP/IGI/Digital Notice Boards

  
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## Title: Student Grievance Redressal Committee Awareness Activity

**Introduction:** Invertis University, renowned for its commitment to student welfare and support, organized an awareness activity in November 2022 to promote the Student Grievance Redressal Committee (SGRC). The objective of the activity was to raise awareness among students about the committee's role, functions, and how it serves as a platform for addressing student grievances effectively. Prof. J N Srivastava, the esteemed head of the committee, played a crucial role in organizing and leading the activity.

**Purpose and Importance of the Activity:** The primary purpose of the awareness activity was to ensure that every student at Invertis University was aware of the existence and functioning of the Student Grievance Redressal Committee. The committee serves as a vital bridge between students and university administration, offering a platform for students to voice their concerns, complaints, and suggestions in a safe and confidential environment. By spreading awareness about SGRC, the university aimed to empower students to exercise their rights and ensure a conducive and supportive learning environment for all.

**Organizers and Participants:** The activity was organized by the Student Grievance Redressal Committee in collaboration with the University's Student Council. The committee members, under the leadership of Prof. J N Srivastava, played an active role in planning and executing the event. Additionally, representatives from the University administration, faculty members, and enthusiastic student volunteers also participated in the event to make it a resounding success.

### Activities and Events:

1. **Orientation Session:** The activity commenced with an orientation session led by Prof. J N Srivastava. He explained the committee's objectives, its structure, and the process of registering grievances. This session aimed to clarify any misconceptions and queries that students might have had about the committee.
2. **Panel Discussion:** To offer insights into the committee's functioning, a panel discussion was organized, including committee members and university administrators. The discussion highlighted the significance of SGRC in addressing student issues and fostering a healthy university environment.
3. **Awareness Campaigns:** Throughout the month, a series of awareness campaigns were run across the campus. Posters, banners, and digital displays were strategically placed to ensure maximum visibility. Social media platforms were utilized to reach out to a broader audience and engage with students on the topic of grievance redressal.
4. **Interactive Workshops:** Interactive workshops were organized to equip students with the knowledge of drafting effective grievances and understanding the escalation process. These

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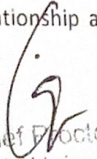
workshops encouraged students to express their concerns confidently and make use of the committee's platform proactively.

5. **Feedback Surveys:** Feedback surveys were conducted to gauge the effectiveness of the awareness activity and gather suggestions for improvement. This feedback was invaluable in refining future initiatives related to the Student Grievance Redressal Committee.

**Outcomes and Impact:** The awareness activity organized by Invertis University in November 2022 yielded remarkable outcomes:

1. **Increased Awareness:** A significant number of students became aware of the existence and role of the Student Grievance Redressal Committee, resulting in a higher number of grievances being reported.
2. **Improved Communication:** The activity facilitated better communication between students and the university administration, fostering a sense of trust and transparency.
3. **Effective Grievance Resolution:** With more students coming forward to address their issues, the committee played a pivotal role in resolving grievances promptly and efficiently.
4. **Empowered Student Body:** Students felt more empowered to voice their concerns, knowing they had a dedicated committee to address their issues.

**Conclusion:** The Student Grievance Redressal Committee Awareness Activity organized by Invertis University in November 2022, under the leadership of Prof. J N Srivastava, successfully created awareness among the student community about the committee's role and functioning. The activity led to an empowered student body and contributed to fostering a positive learning environment where students felt heard and supported. Continuous efforts to build on this awareness would undoubtedly strengthen the student-university relationship and lead to ongoing improvements in the institution's overall effectiveness.

  
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Invertis University  
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## स्टूडेंट ग्रीवेंस रीड्रेसल कमेटी हेतु जागरूकता कार्यक्रम का आयोजन किया गया

इंवर्टिस विश्वविद्यालय ने छात्र शिकायत निवारण समिति के लिए जागरूकता बढ़ाने के लिए नवंबर 2022 में एक गतिविधि आयोजित की। समिति के प्रमुख विभागीय प्रोफेसर श्री प्रोफेसर जे.एन. श्रीवास्तव थे।

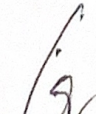
इस सभी छात्रों के लिए महत्वपूर्ण और उपयोगी गतिविधि को 22 नवंबर 2022 को इंवर्टिस विश्वविद्यालय के कैंपस में आयोजित किया गया था। यह गतिविधि छात्रों को अपने समस्याओं और शिकायतों को समझने और उन्हें निष्पादित करने के लिए एक मंच प्रदान करने का उद्देश्य रखती थी। यह समिति विश्वविद्यालय के छात्रों की मदद के लिए एक महत्वपूर्ण नेटवर्क का हिस्सा है, जिससे उन्हें उनकी समस्याओं का समाधान तलाशने और सुलझाने में मदद मिल सके।

गतिविधि में, प्रोफेसर प्रोफेसर जे.एन. श्रीवास्तव ने छात्रों को समिति के कार्यक्रमों, उद्देश्यों, और उन्हें अपनी शिकायतें पंजीकृत करने के तरीकों के बारे में बताया। छात्रों को उनकी शिकायतों के लिए विश्वविद्यालय के नियमित कार्यक्रमों का उपयोग करने और अपनी समस्याओं को अधिकारिक तरीके से प्रस्तुत करने के लिए प्रोसेस की जानकारी दी गई।

इस गतिविधि में, छात्रों ने अपने विश्वविद्यालयी संगठन के विभिन्न विषयों पर प्रोफेसर श्री के. के. दुबे के साथ वार्ता करने का भी मौका प्राप्त किया। इससे उन्हें समिति की भूमिका और उसके नेतृत्व में छात्रों के लिए उपलब्ध सुलभता के बारे में अधिक जानकारी मिली।

प्रमुख अतिथियों के साथ इस सफल गतिविधि का आयोजन किया जाना विश्वविद्यालय और छात्रों के बीच नए संबंधों को बढ़ाने और एक सकारात्मक वातावरण को प्रोत्साहित करने में मदद करेगा।

इस गतिविधि के अंत में, प्रोफेसर श्री प्रोफेसर जे.एन. श्रीवास्तव ने सभी छात्रों को धन्यवाद दिया और उन्हें अपनी समस्याओं के सामान्य समाधान के लिए समिति के साथ सहयोग करने का आह्वान किया। छात्रों को यह भी समझाया गया कि छोटी सी शिकायतें भी बड़े समस्याओं में परिवर्तित हो सकती हैं और उन्हें शीघ्रता से समाधान किया जाना चाहिए।

  
Chief Director  
Invertis University  
Bareilly-243123, U.P.

  
Registrar  
Invertis University  
Bareilly